

<224mm>

PANTONE Green C: For positional purposes only – Do NOT Print

<112mm>

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Three.co.uk

Wireless Modem



Three.co.uk



**Huawei E585
Set-up guide.**

Set-up your own Mobile Wi-Fi.

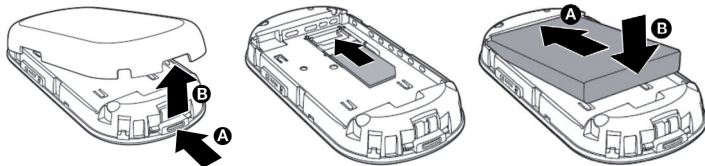
Your new wireless modem sends out a Wi-Fi signal so that you can connect to the internet without the need for wires. Your modem can link multiple devices at any one time, for example your laptop, iPod touch, iPad or Nintendo DSi.


In this Set-up guide we'll tell you how to set up your modem and get it working. For help with connecting individual devices, you'll need to look at the Help cards that came in your modem box for instructions.


Getting started.



First of all, you'll need to insert the SIM and battery into your modem.



Now connect your modem to the charger and plug it into the mains or the USB port on your PC. The first time you do this it'll take around 8 hours to fully charge the battery. You'll see this icon  when the battery is fully charged and the modem is on. When the modem is off, and fully charged,

this icon  will appear. To get an idea of how long the battery can last when fully charged, go to 'Frequently asked questions' at the back of this guide. The battery will gradually lose power, even when it's not being used, so if you haven't used it for a while, you'll probably need to recharge it.



Whenever you take the SIM or battery out of your modem, make sure you turn it off first and unplug the charger.

Get your modem working.

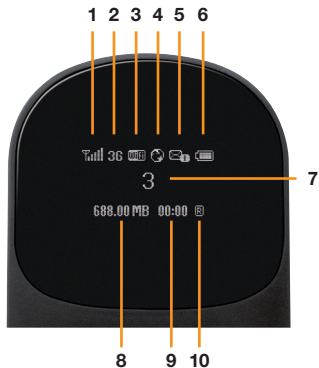
Press and hold down the Power on/off key for 2 seconds. The modem will automatically connect to the Three network and turn on the Wi-Fi signal. Once connected, you'll see the digital display show the icons explained on the next page (typically this takes 60-90 seconds).

Power on/off key



You're now ready to connect your laptop or other Wi-Fi enabled device to your modem. To do this see the relevant Help card found in your modem box.

Getting to know your modem.



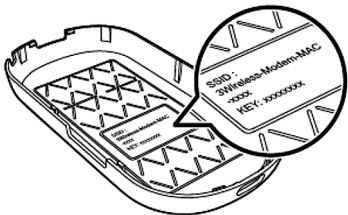
- 1. 3G signal strength.** To get the best signal move your modem to a position where at least 3 bars are showing.
- 2. Network speed.** Shows whether you have 3G or the faster HSDPA download speed.
- 3. Wi-Fi connections.** Shows the number of Wi-Fi devices connected to your modem.
- 4. Internet connection.** Shows you're connected to the internet.
- 5. SMS inbox.** Shows any unread messages in your dashboard inbox.
- 6. Battery charge.** Shows battery charge level.
- 7. Network.** Shows the network you're connected to and current connection status.
- 8. Data used.** Shows how much data used in MB (megabytes) during this session.
- 9. Connection time.** Shows how long you've been connected to the internet this session.
- 10. International roaming.** Shows when the modem is being used outside of the Three network (3UK).

SSID and WIFI Key.

Your modem is password protected with unique codes so that no-one else can use your Wi-Fi connection. The unique codes are called SSID (modem name) and WIFI Key (unique password).

You'll find them on a sticker on the inside back cover of your wireless modem. It's also on the Keepsake card that came in the box.

You can change either the SSID (modem name) or the WIFI Key (unique password) via 'Change your settings' on the dashboard. If you do change them, you must make a note of the new details as the old ones won't work anymore unless you reset the modem (see page 11).



Accessing your dashboard from a PC or Mac.



You'll need to be connected to your Mobile Wi-Fi to access and use the dashboard. This is free to do and won't use up any of your data allowance.

If you haven't already got a connection you'll need to look at the Help cards that came in your modem box which will show you what to do.

There are two ways to access the dashboard from a PC and one from a Mac.

From a PC or Mac

- Enter the URL <http://3.home/> into your browser and save it as a Favourite.

From a PC only

- The first time you connect your wireless modem using the USB cable, the modem will create a desktop shortcut to the dashboard. Double click on this icon to open your browser and go straight to the dashboard.

Getting to know your dashboard.

Your new wireless modem has an online dashboard to help you manage your Three account. The dashboard is a useful tool that allows you to:

- Change your SSID (modem name) and WIFI Key (unique password) to something more memorable.
- Change your dashboard login password.
- View network signal strength.
- View important messages from Three relating to your Mobile Wi-Fi service.
- Send and receive text messages to and from mobile phones.

Your dashboard has a user name and password to make sure that no-one else can change your settings.

The default user name is 'Admin' and the default password is also 'Admin'. We recommend that you change the password the first time you open the dashboard via the 'Change your settings' link on the dashboard.

If you change your dashboard password and then forget it next time you log on, you can reset all passwords to the default settings by resetting your modem (see page 11 of this guide).



Your Mobile Broadband number to use when sending messages or calling Customer Services

SMS Inbox to view and send text messages

Full details of what these icons mean can be found in 'Getting to know your modem' (see page 5 of this guide)

Real-time information on your data usage in MB (megabytes)

The screenshot shows the Three Mobile Wi-Fi dashboard. At the top left is the Three logo and the text 'Mobile Wi-Fi'. To the right of this is the number '3' and a row of status icons including signal strength, battery, and time. Below the header is the phone number '075751234567' and a language dropdown menu set to 'English'. The dashboard is divided into several sections: 'Data usage.' showing 'Total volume 9.6MB' and 'Duration 01:45:46' with a '>View details.' link; 'Text messages.' with a '>Go to inbox.' link; 'MicroSD memory card.' with instructions to check what's stored and a '>View your MicroSD folders' link; 'My3 account.' with instructions to check usage and account information and links to '> My3' and '> Three.co.uk home.'; 'Change your settings.' with fields for 'User name Admin' and 'Password Admin', and a 'Log in' button; and 'Favourite sites.' listing Facebook, Twitter, Skype, YouTube, and ebay with their respective URLs.


If you have an SD card in your modem (not included) it allows you to save files onto the modem and share them with anybody who's connected to your modem

Go to My3 to manage your account or top-up

Change all current settings including default dashboard password

Accessing your dashboard from an iPod touch or iPad.

- Open the Safari browser.
- Enter the URL `http://3.home/` in the browser bar.

Add shortcut for the dashboard to the home screen by touching the  icon on the bottom toolbar and selecting 'Add to Home Screen'. A '3MobileWiFi' icon will then be added.



Resetting modem settings.

If you're experiencing any issues connecting to your modem we suggest that you reset it. To do this and return it to its default settings, turn on the modem, use a pin and press and hold the 'Reset' button for 5 seconds. The 'Reset' button can be found on the inside of the modem below the power key.



The modem will automatically switch off and then back on. Once it's rebooted it will have been reset to its default settings.

Frequently asked questions.

How long does it take to charge the battery from flat?

When charging with a mains charger it takes a maximum of 2 hours when not in use and up to 4 hours when in use.

When charging from a PC via a USB cable the charge time is up to 2½ hours when not in use and up to 8 hours when in use.

How long does the battery last?

The Wi-Fi modem can work for around 4½ hours when powered by the battery and in continuous use.

What is the Wi-Fi signal strength like?

To get the best signal strength try to position the modem near a window and not in a basement.

As a rough guide to signal strength:

When powered by a mains charger
– up to 30 metres indoors.

When powered by a PC or with the battery
– up to 10 metres indoors.

My Wi-Fi is getting hot when I use it for long periods of time?

This is quite normal. The modem has a built in temperature protection function. This means that if it gets too hot it'll turn itself off to protect itself.



Can other people use my connection?

The Wi-Fi modem has WPA encryption as standard with a unique WIFI Key password so no-one can use it without your permission.

How many people or devices can share my connection at any one time?

Up to 5 people. With increased users and high data downloading (ie streaming music) the speed may be slower.

What do I do if I forget my WIFI Key or dashboard login password?

Your Wi-Fi modem unique password codes can be found on a sticker on the inside back cover of the modem. If you've changed your Wi-Fi password or your dashboard login, you can reset them to their default settings by pressing the 'Reset' button for 5 seconds (as shown on page 11 of this guide).

Does the Wi-Fi modem work on Mac, Linux or Windows 7 computers?

Yes, Wi-Fi works with most Wi-Fi enabled devices. The dashboard is browser based so works with any operating system.

Help and support.

If you need answers or you have a problem, have a look at our website – there's lots of info and advice on getting the best out of your Mobile Wi-Fi.

Visit Three.co.uk/wifihelp

If you can't get online and you have a Three phone call us free on 500 or you can call 0843 373 0500 from any other line (5p/min from a BT landline, other networks may vary).

